



Russel Metals

Customer Focused, Employee Driven

Commitment to Quality

Russel Metals Ontario is registered to the Quality Management System (QMS) ISO-9001.

Through our Quality Management System, we maintain and continuously improve processes, systems and business objectives that develop and retain strong relationships with customers, employees, suppliers and shareholders.

We communicate customer requirements, effectiveness of the quality management system and our performance in meeting the business objectives to relevant interested parties.

Our quality management system documents how we achieve these results and meet the requirements of the ISO 9001 standard and all employees are required to implement and maintain these policies and procedures.

Our Mission Statement Identifies Our Commitment

Our Mission is to be the leading metal supplier in the region by providing products and services that are valued by our customers. We maintain and continuously improve processes, systems and business objectives to ensure products and services are provided on time, the first time, every time in precisely the form, accuracy and condition that the customer expects and to build positive, lasting relationships with our customers, suppliers, employees and shareholders.

Tony Defina
General Manager – Ontario Region

Mike Smith
Regional Controller

April 16, 2018